CCF BETHLEHEM



Participant Handbook

(2024-2025)

11/27/23 (Annual Review)

06/11/2024 (Annual Review)

01/24/2025 (Annual Review)

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WELCOME

Welcome to Create House (CCF). It will be a place to discover, grow, empower, and challenge yourself as you learn how to live successfully in the greater community.

The purpose of this handbook is to guide you through Create House CCF's Reentry transitional living program as you establish yourself in the community. The goal of Create House CCF is to make a man's passage an achievable journey from the Department of Corrections into the community. Our schedule, groups, rules, and policies are designed to promote independent living and healthy recovery. This guide will answer questions as you progress through the program.

PROGRAM DESCRIPTION

This program provides structure to enhance self-actualization, mental health counseling, addiction counseling, nutrition, life management skills, recreational activities, recovery meetings, and employment readiness training/ GED classes. The focus is on reintegration into the larger community. Employment and volunteering are important to this reintegration.

One of the goals of Create House CCF is to provide a safe, secure, and substance-free environment for our residents. Staff will assist residents in transitioning from the highly structured correctional environment to a self-structured, independent lifestyle within the community.

Your success in this program depends on you. The staff here will help guide you in learning, and becoming more comfortable with, new skills and new ways of thinking. We offer a safe environment in which to express yourself appropriately and respectfully. We will assist you in establishing stability as you form ties with your community as a contributing member. Your peers are your family and your support while you are here.

ASSESSMENTS

During the intake process, all residents will complete the health screening, drug and alcohol evaluation, mental health assessment, and other screening tools. These will be reviewed with the resident in a private session with the Case Manager. These assessments are used to develop individualized service plans.

FAMILIARIZATION WITH PREMISES

All residents will be given a tour of the building during Orientation. This will include emergency exits, fire extinguishers, and first aid kits. A floor plan showing emergency evacuation procedure is posted on each floor and in each bedroom.

LEGAL RIGHTS/ACCESS TO COUNCEL/LAW LIBRARY

All Reentrants have the right to have access to a lawyer and/or legal materials. A special visit or authorized movement can be granted if you need to meet with your attorney or conduct legal research regarding your current case. In order for staff to make the appropriate arrangements you must complete a Reentrants Request Slip and submit to your case manager.

The Northampton County law library is open from 8:30 a.m. to 4:30 p.m. Monday through Friday, excluding Courthouse holidays.

669 Washington Street, Easton, PA 18042

Telephone: 610-829-6751

POLICY ON VIOLENCE

Create House CCF has a <u>zero-tolerance</u> policy regarding threats or acts of violence. If a resident threatens, attempts, or completes an act of aggression or violence against another resident or staff, <u>criminal charges may be filed and the perpetrator will be immediately removed from the facility</u>.

SERVICES (all done out in the community)

EDUCATION

Residents are also strongly encouraged to resume education. This could be working towards completing a high school diploma, GED, vocational training, or college education. The Bethlehem area has many educational resources and opportunities. Staff will assist you in pursuing these goals once you reach the appropriate program level.

EMPLOYMENT ASSISTANCE

Create House CCF recommends that all able residents seek gainful employment once they have progressed sufficiently in the program. The stage at which employment, even part time, should be obtained will vary depending upon each resident's unique needs. Your parole officer may provide insight regarding individual employment expectations. Staff will assist you with job seeking, preparing resumes, and interview skills. Staff and peers will also assist you with learning local bus routes and how to utilize public transportation.

Available jobs are posted on the bulletin board in the living room and in the case managers office. Create House works closely with several employers and case managers can give reentrants all and any job leads.

HOUSING

You will reside at Create House CCF in an environment that is safe, secure, comfortable, and free of illegal substances. You will be assigned a bedroom and are expected to contribute to the care and upkeep of the house.

You cannot move beds without proper authorization. <u>Bottom bunks</u> will only be available if you submit paperwork for your need for the bottom bunk and then it will be added to the list for approval.

Residents will work with the Case Manager in developing a suitable Home Plan and searching for affordable housing. All Home Plans must be approved by the parole officer and follow the policies of the PA Board of Probation and Parole (PBPP). In certain instances, referrals will be made for collaboration with ex-offender reentry housing assistance programs.

Home plan investigations typically take up to 21 days to complete for an in-state (Pennsylvania) home plan. An in-state home plan is valid for 150 days. An out-of-state home plan is valid for 120 days.

If a home plan request is denied, the reasons for the denial are not given to the reentrant or to any family member or friend of the reentrant

No weapons are permitted in the home.

Questions Asked of the Proposed Home Provider

List of the occupants and their relationship to inmate, age, sources of income, criminal records and feelings toward the inmate.

The inmate's responsibilities such as paying rent, utilities or have rules to follow.

Proximity to employment and availability of public transportation.

Presence of weapons in the home. If so, they must be removed.

A history of domestic violence with members of the household.

If the home provider rents or leases the proposed plan, staff must speak with the landlord and view the lease.

If the home plan does not include employment, there must be verifiable alternatives such as family support, Social Security income or disability income.

MEDICAL & DENTAL

If you need assistance in obtaining medical insurance, the Case Manager will work with you to make necessary arrangements. This includes assistance with applications for coverage, prescription medications, and resources for psychiatric services.

TRANSPORTATION

Create House does not have transportation.

You are expected to arrange transportation for yourself to appointments, depending upon your access to financial means. Public bus system is available a stop is approximately one mile from the facility. For some residents, Share-A-Ride program may be used for transportation to medical appointments only.

Personal vehicles are not permitted in Main Phase without permission from parole and Director. Reentrant must have a valid license, registration and insurance on file.

EMEREGENCY MEDICAL RESPONSE PLAN

This action plan is to be utilized in the event that CREATE House, CCF must respond to a medical emergency. All CREATE House, CCF staff are trained in 1st AID, CPR, and AED.

In the event of any medical emergency the reentrant will be placed and supervised by security staff in a safe and comfortable area, 911 and or emergency response will be notified immediately.

Once 911 is notified of the emergency the following information will be given: a) type of emergency b) address of facility c) location of the emergency d) phone number we are calling from. We will also comply with any additional requests from the 911 operator.

EMS and ambulance services will provide transportation in the event of a serious medical emergency. If there is an emergency and ambulance services are not available a member of staff will transport a reentrant to a local hospital. In the event of a mental health crisis but does not require hospitalization or the reentrant is refusing hospitalization a staff member will transport the reentrant and wait with them

The following healthcare facilities and resources are utilized by CREATE House, CCF in the case of any medical emergencies.

<u>Hospitals</u>

St Luke's Hospital Bethlehem Campus

801 Ostrum St, Bethlehem, PA 18015

(484) 526-4000

St Lukes Anderson Campus

1872 St Lukes Blvd, Easton, PA 18045 (866) 785-8537

Mental Health

Northampton County Crisis - 610-252-9060

The Mental Health Support Line can be reached toll-free, 24/7 at 1-855-284-2494

Dental Clinics

Lehigh Valley Hospital–17th Street 1627 W. Chew St. Allentown, PA 18102 610-969-3955

Pharmacies

Stefko Pharmacy 1816 Stefko Blvd Ste A, Bethlehem, PA 18017 (610) 419-41

STDS/STI

Bethlehem Health Bureau STD Clinic
10 East Church Street, City Hall 2nd floor
Bethlehem, PA 18018
610-865-7083
BY APPOINTMENT ONLY ON CLINIC DAYS (NO WALK-INS):
Tuesdays from 1:00 p.m. - 3:00 p.m. and Wednesdays from 8:30 a.m. - 11:30 a.m.
A nurse practitioner is available on Wednesdays for examinations, diagnosis and treatment during these hours.

Chlamydia and Gonorrhea testing, HIV, Syphilis and Hepatitis C testing

Immunizations

Bethlehem Health Bureau, City Hall

10 East Church Street Bethlehem, PA

Every Tuesday 9am-12pm

Adults at high-risk, who are uninsured, underinsured, or from another country can receive immunizations from the Health Bureau free of charge though the 317 Vaccine Program.

These vaccines include: Tdap, Td, MMR, Varicella, Shingrix, Pneumococcal, HPV, and Hepatitis A & B.

Tuberculosis

Bethlehem Health Bureau, City Hall

For information on the Bethlehem Health Bureau's TB clinic, please call 610-865-7083.

Nutrition

The Bethlehem Health Bureau provides individual and group counseling on weight loss, diabetes, hypertension, and high cholesterol to City of Bethlehem residents. For more information regarding these programs or to schedule an appointment, please call our office: 610-865-7083.

Tobacco Cessation

The

Bethlehem Health Bureau is now offering American Lung Association's Freedom from Smoking Plus Program. Please follow link to register.

Register at the link below:

http://freedomfromsmoking.org/dashboard/register/25e97fbc-fd6b-4cc6-b475-ab983d0e2d2d

CLIENT BILL OF RIGHTS

The Create House, Inc., endorse the civil and legal rights and liberties of clients with the expectation that observance of these rights will contribute to more effective care and greater satisfaction for clients and program staff. The following rights are affirmed:

- 1. The right to considerate care without regard to age, race, creed, sex, ethnicity, color, national origin, marital status, sexual orientation, disability, religion, political affiliation, or limited English proficiency.
- 2. The right to obtain current information concerning his/her diagnosis, treatment goals, and prognosis in terms that the client can be reasonably expected to understand.
- 3. The right to examine one's own record within the guidelines approved by the agency in accordance with Federal Regulations 42 C.F.R., and rebut any information in their record by inserting a counterstatement of clarification or correction.
- 4. The right to receive information necessary to give informed consent prior to the start of any treatment.
- 5. When significant alternatives for treatment exist, or when the client requests information concerning alternatives, the client has the right to such information in a timely manner.
- 6. The right to refuse treatment to the extent permitted by law, to discharge one's self at any time, and to be informed of the consequences of his/her action.
- 7. The right to every consideration of his/her privacy concerning his/her treatment program. Client information shall be maintained as confidential unless disclosure is permitted by law and/or with documented, signed client consent.
- 8. The right to expect that within our capacity we will make a reasonable response to the request for a service and provide an evaluation, service, or referral as indicated by the nature of the case, including but not limited to legal entities, self-help support, and advocacy.
- 9. The right to be involved and receive complete information prior to a transfer.
- 10. The right to know about follow-up contact procedures post discharge.
- 11. The right to expect reasonable continuity of care, to know when and where appointment times and services are available, both in our program, in the community, and/or concurrently.
- 12. The right to know about any fees, payments, or surrendering of valuables, to examine and receive an explanation of his/her bill, and protection from exploitation regardless of funding status.
- 13. The right to expect to be informed by staff of the health, treatment, and other service requirements following discharge.
- 14. The right to be informed of written facility rules and regulations prior to admission.
- 15. The right to appropriate assessment and referral for, or provision of, management for pain.
- 16. The right to have one's religious beliefs respected.
- 17. The right to communicate by mail, phone, or other means of private communication, except when such is detrimental to the therapeutic process and reflected in the treatment course. At minimum, mail will be distributed weekly, though generally daily. All mail must be opened in staff presence and screened for contraband.

- 18. The right to be treated with dignity and respect, and free from neglect, corporal punishment, abuse, physical restraint, seclusion, involuntary confinement, and retaliation. All staff must adhere to a corporate code of ethics and professional licensure standards. Code of ethics details may be requested from staff.
- 19. The right to nutritious food, safe and adequate lodging, physical exercise, and provision for personal hygiene.
- 20. Clients have the right to register complaint and file a grievance related to their experience and to expect investigation of said concerns infringement.

CONFIDENTIALITY

In accordance with the Privacy Act, Federal Register Volume V, Number 127, Part IV, and the Health Insurance Portability and Accountability Act (HIPAA), no information concerning any resident may be released with the expressed **signed consent** of said resident to authorize the release of that information. <u>Note that PBPP is specifically</u> <u>exempt from this requirement</u>. A standard Release of Information is utilized in this procedure.

CONFIDENTIALITY MUST BE RESPECTED AT ALL TIMES, including: the phone, outside meetings, anywhere within the facility, etc. This includes not only information that is spoken about during seminars, meetings, and groups, but **any** information about a resident while he is residing within Create House CCF.

Violations of confidentiality shall result in written Infractions for both residents and staff.

GRIEVANCE PROCEDURE

If a resident feels that his rights are being violated, he has the right to complete a grievance form which is openly accessible in the Create House CCF facility. **We strongly encourage using the grievance procedure for serious violations only**. Disagreeing with a rule or policy as written is not sufficient for a grievance form, and residents have other informal tools that may be used. However, if a resident observes or experiences a staff member <u>not</u> following established policy, or feels that staff or another resident is violating his rights, then a grievance is appropriate.

All residents are expected to submit their grievances through the established Chain of Command. When the grievance names an individual who is one of the reviewers, it goes to the next individual on the chain.

There are two grievance boxes located in the living room area. One grievance box is for any grievances intended to the CREATE House, CCF and its staff. These grievances will be reviewed by the Director, Regional Director and National Director.

The second grievances box is labeled "Department of Corrections", these grievances will go directly to the DOC.

NEXT OF KIN

If an unforeseen illness, injury of death may occur to a reentrant. The next of kin or designee will be notified. It is very imperative you complete the next of kin and designee forms.

BEHAVIORAL EXPECTATIONS

As a resident of Create House CCF, I understand that I have the responsibility to abide by the following expectations:

1) To take an active part in my treatment and immediately report all changes in symptoms, medications, and appointments.

2) To take an active part in my addiction recovery (as applicable), and immediately report any triggers, cravings, and potential relapse symptoms.

3) To attend and participate in all in-house meetings and groups which do not conflict with outside obligations.

4) To attend and participate in all outside obligations— medical appointments, psychiatric appointments, recovery meetings, employment training, community service, housing searches, and employment.

5) To take prescribed medications as indicated, at scheduled times.

6) To take an active part in maintaining the cleanliness of the facility, through assigned chores.

7) To complete Service Plan assignments as agreed upon with the Case Manager.

8) To cooperate respectfully with staff and follow all instructions given without argumentative feedback.

9) To cooperate respectfully with peers and participate in a safe, secure environment for all residents at Create House CCF.

COMMUNITY CHAIN OF COMMAND

All residents must communicate through the established Chain of Command. No resident should approach **any** staff member with a request, question, or concern directly. The Chain of Command is an important part of our program and helps staff respond effectively and appropriately to resident needs. The Chain of Command is:

- 1) Staff on Duty
- 2) Case Manager on Duty

- 3) Director Ms. Dayoub
- 3) Regional Director Mrs. M. Ramirez
- 4) National Director Mr. R. Colón

TREATMENT PLANNING AND CLIENT PARTICIPATION

Each resident will have an individualized service plan. Following the initial 2-day restriction period, the resident meets with the Case Manager to develop personal goals. Each reentrant is assigned a case manager who will assist with this process. They will both sign off on the service plan; progress on goals will be monitored through weekly individual sessions with the Case Manager. The reentrant will meet at a minimum with each reentrant 1x weekly. In other cases, the reentrant must meet with the case manager more frequently. The service plan will be updated every 30 days by both the resident and Case Manager to ensure goals have been met. Reentrants are on a 72 hour hold when they initially arrive to ensure intake with the facility, case management, and parole is conducted.

ACCESS TO HEALTHCARE

There are no medical services on site. Residents are expected to maintain their health through obtaining a Primary Care Physician (PCP) and scheduling medical appointments. Until a PCP can be obtained, residents may utilize the Urgent Care clinics. All PCP and Urgent Care visits are to be scheduled during regular office hours, and time will be granted in the resident's schedule to accommodate medical appointments. If the situation is life threatening or the nurse recommends emergency care, the resident will be transported to the nearest hospital.

RESPONSE TO RISK

When an individual exhibits risk of harm to self or others, staff will contact Crisis Intervention and/or the local police department.

TREATMENT SERVICES

As a reentry program we do not provide treatment services on site. All mental health, medical, and substance abuse treatment is provided in the community.

SAFETY POLICIES

The safety and security of our clients are of the utmost importance. House runs will be conducted by staff on a regular basis. The entire building is secured with alarms and cameras to prevent unauthorized access. To assist with providing you with a safe environment, residents are asked to be mindful of closing doors securely behind them and not leaving the outside doors open, which could allow for access of the building by those who could pose a danger.

<u>Seclusion Policy</u> – No use of seclusion or physical restraint is permitted at Create House CCF.

Tobacco Policy

- Smoking is not permitted anywhere on the grounds or inside the building.
- All Tobacco or Smoking products are prohibited and are considered contraband.
- If you are caught with cigarettes, lighters, vapes and/or other smoking paraphernalia inside facility you will be given an infraction.

Drugs/Alcohol/Paraphernalia

- Possession or use of drugs, alcohol, and paraphernalia is grounds for immediate discharge.
- Urine and breathalyzer testing may be requested at any time. An employee will supervise this activity. Once asked for COORDI, the client is required to remain with staff. A client has **up to two hours** to provide urine for testing. The inability to provide urine for testing within an hour is grounds for unsuccessful discharge. If you do not provide urine within that time it will be considered positive.
- **Refusal** of any testing constitutes grounds for immediate discharge from the program.
- A positive breathalyzer test will result in a urine screen for alcohol.
- A positive drug or alcohol screen is grounds for discharge. If positive, the client must stay on the main floor with staff until otherwise directed. PBPP will administer urine screens for drugs and alcohol, but Create House CCF may conduct additional testing for individuals who may be stipulated to a specific number of drug and alcohol screens or requested at the discretion of clinical staff or the Program Director/ Supervisor.

- Urine specimens may be requested by any staff member at any time.
- The reentrant must remain on the first floor under staff observation. Reentrant shall enter the bathroom. Under staff supervision and indirect observation: Reentrant puts on a pair of latex gloves or washes hands before urinating.
- Reentrant urinates into container directly observed by a staff member of the same sex or indirectly by a staff member of the opposite sex.
- Reentrants must seal the specimen collection cup.
- Reentrants should tell the Monitor about any medication they are taking

Medication

- Medications must be taken as prescribed.
- Medications will be given out three times a day after each meal at 0800, 1600 and 2000 hours. Accommodations can be made with approval from case manager and will be determined on a case by case basis.
- All medications must have a prescription from a physician to be brought into the facility. You may not bring in any over-the-counter medications (aspirin, Tylenol, vitamins, cough syrup, etc.) without permission. If you are permitted by staff to bring in OTC medication, it must be factory sealed and must be checked in with security, inventoried, secured and locked, and dispensed by staff
- All medications and prescriptions must be given to staff for storage in the locked medicine cabinet. This includes over-the-counter medicines. You may take the medicines as directed under staff supervision. Each time you take a medicine, staff will be required to record the dosage, date, and time.
- If you have a Medical Marijuana card you must submit copy of the card within 24 hrs of arrival into the facility. All receipts and usage amounts must be submitted weekly/monthly (no exceptions).
- ALL medication must be alcohol and narcotic free, with minimal stimulant properties. Unless prescribed by a healthcare professional
- If you are going to be out of the facility at medication time and need to have your medication packaged to take with you, you are to sign the medication out at the medication times so it will be ready when you need to leave.
- If you are having problems with a medication or the dosage prescribed, you must talk with or see your prescribing physician to make changes, all changes must be in writing; Create House CCF staff cannot take physician orders via phone.

- All medical supplies such as syringes, lancets, etc. will also be kept behind the control station locked and inventoried by staff.
- We encourage residents to know about the medications they are taking and to provide individual and group information about medications. You should inform your physician that you cannot take medication that may be habit-forming.

<u>Weapons</u>

Possession or use of any weapon on the facility grounds is reason for immediate discharge.

Religious Services

Residents will have an opportunity to worship in churches of different denominations. All reentrants are encouraged to practice the religion of their choice. Attendance at church services or other religious functions is a positive personal as well as community service. Reentrants will be granted every opportunity to attend religious programming. Reentrants are welcome to attend religious functions which occur in the facility on a regular basis.

1. A Directory of Approved Religious Facilities are located in the case managers offices.

- 2. Most services, regardless for how long the service is, are 4-hour passes.
- 3. Passes for extended religious services are given on a base by base request.

Islam

- 1. Al-ahad Islamic Center 1500 Ridgeview Dr, Allentown · (610) 398-1900
- 2. AL-MAQASID 7386 Alburtis Rd, Macungie · (610) 994-1622
- 3. Muslim Association of Lehigh Valley 1988 Schadt Ave, Whitehall · (610) 799-6224

Christianity

- New Covenant Christian Community Church 21 E Broad St, Bethlehem · (610) 861-7725
- 2. Second Baptist Church 1016 Wood St, Bethlehem · (610) 691-9783

- 3. Christ Lutheran Church 302 Main St, Freemansburg · (610) 866-5578
- 4. Life In Christ Church 51 Hillmond St, Bethlehem · (610) 866-2000
- 5. Christ Church 75 E Market St, Bethlehem · (610) 865-6565

Buddhism

- 1. Blue Mountain Zendo Buddhist temple 4116 Bath Pike, Bethlehem · (484) 268-0724
- 2. Buddhist temple 5050 Route 378 Ste 5058, Bethlehem · (610) 751-9627

Judaism

- Beth El Gibor Messianic Synagogue 1555 Linwood St, Bethlehem · (610) 504-1083
- 2. Congregation Sons Of Israel 2715 W Tilghman St, Allentown · (610) 433-6089
- 3. CONGREGATION BNAI SHALOM 1545 Bushkill St, Easton · (610) 258-5343

Hindu

- 1. BAPS Shri Swaminarayan Mandir Allentown Hindu temple 4166 Lower Saucon Rd, Hellertown · (610) 748-70074200 Airport Rd, Allentown · (484) 616-900
- 2. Shri Swaminarayan Hindu Temple ISSO 2413 Sunshine Rd, Allentown · (610) 797-1008
- 3. Restoration Temple Inc Baptist church1101 W Tilghman St, Allentown · (610) 347-5804

RULES AND GUIDELINES FOR CONDUCT:

Each and every resident of the Create House CCF community is expected to share responsibility for successful community life. If a resident is aware of any activities, issues, or situations that are in violation of program rules, detrimental to a resident's treatment, or contrary to program philosophy, he has a responsibility to communicate those violations immediately to a staff member so that it may be appropriately rectified. The safety of all residents, the maintenance of mental health recovery and substance abuse recovery, and the integrity of this program is of the utmost importance to us.

Our rules are centered on respect— for self, for others, and for property.

Community Corrections – Universal Set of Rules

1. I will not possess or use any type of weapon._____

2. I will not engage in physically assaultive/destructive behavior._____

3. I will not threaten an employee or other person with bodily harm._____

4. I will not engage in any behavior that threatens the safety and security of the center.____

5. I will not sexually harass or sexually assault/abuse another person._____

6. I will comply with the search of my person, vehicle and/or property._____

7. I will not interfere with drug interdiction efforts (Urinalysis, Breathalyzer, K9, etc.).____

8. I will not possess actual or suspected alcohol, illegal drugs, unauthorized drugs, drug paraphernalia or mind altering synthetic substances.____

9. I will not engage in any sexual acts with others or sodomy inside the center._____

10. I will not leave the center without authorization (LWA) or fail to return (FTR) from authorized absence._____

11. I will comply with all sections of the PA Crimes Code, vehicle code and local ordinances._____

12. I will not use alcohol, illegal drugs or unauthorized drugs._____

13. I will comply with all treatment plans, board/field conditions and/or sanctions imposed by the PA Board of Probation and Parole and/or the Department of Corrections._____

14. I will not use abusive, obscene or inappropriate language directed to or about another person._____

15. I will complete assigned tasks, follow center rules/directions and comply with interventions/sanctions given by staff._____

16. I will not go to unauthorized locations and I will return to the center when expected or directed._____

17. I will not violate the Clean Indoor Air Act (I won't smoke inside the center)._____

18. I will not possess contraband or any other item not approved by the PA DOC inside the center._____

19. I will notify the center of any change in my employment status or schedule and provide paychecks/pay statements to the center for verification of work._____

Please read the USOR above you will also sign off on these rules with case managers. Rule violations will result in an infraction, disciplinary measures, loss of leisure time, parole conferences, and possible Unsuccessful Discharge.

A) Appointments

All scheduled appointments must be attended. This includes appointments for medical, psychological/ mental health, dental, benefits, job training, employment, and any other appointments that either you make, or someone makes on your behalf. If you need to schedule specific appointments, <u>write a request slip to the Case Manager</u> for assistance in coordinating your care. See section W (Request Slips) for further details.

B) <u>Abuse</u>

Physical, verbal, or emotional abuse of other residents or employees is prohibited. This includes name-calling, negative talk behind someone's back, gossiping, threatening, yelling, screaming, hitting, biting, scratching, poking, etc. Abuse of children is reported to the Office of Children and Youth. Sexual abuse is reported through the Prisoners Rape Elimination Act (PREA).

C) <u>Bedrooms</u> need to be maintained neatly at all times. All room assignments are made based on clinical decisions and program needs. Storage is limited.

Metal items are kept in the Directors Office.

Only the following items may be kept neatly on a dresser at any time:

- One bottle of shampoo
- One bottle of conditioner
- One tube of toothpaste
- One toothbrush
- One hairbrush or comb
- One container of hair styling product
- One bottle of lotion
- Contact lens supplies only those items currently in use
- One bottle of body wash or bar of soap

All clothing should be neatly hung or folded and placed in the wardrobes/ dressers provided.

All shoes should be neatly placed under the bed or in a closet.

AT NO TIME should personal items be placed upon the bed once you leave your bedroom. Any personal items found on beds during the day will be confiscated.

AT NO TIME should personal pictures, cards, notes, etc. be affixed to the walls, doors, window frames, windows, or furniture. Any personal items found in this manner will be removed and destroyed.

AT NO TIME should you be in someone else's room. You are only allowed inside the room you are assigned too.

AT NO TIME should you ever be inside a dorm room that is not assigned to you.

That is a violation to our house rules.

D) Behaviors

Vulgar, obnoxious, or disrespectful behavior is unacceptable. Swearing and inappropriate language is not permitted. Any behavior or activity prohibited by law will not be tolerated and is grounds for immediate discharge and possible arrest.

E) Borrowing and Lending

Borrowing from other residents or staff is **PROHIBITED**. You may not lend money, cigarettes, clothing, or any other personal items. Lending is a form of **CONTRACTING**. Shooting curves by "gifting" is a program violation and will result in an Infraction.

Money – no more than \$100.00 cash is allowed inside the facility. All money must be kept in a bank.

F) Chemicals and Corrosives

Chemicals and corrosives are not permitted to be left unattended in any area of the facility. They are locked in a cabinet that is only accessible through staff. They must be signed out for use, and signed in upon return.

G) Community Service

Each non-working resident, or resident working less than 40 hours per week, is required to perform four (4) hours of community service per week in order to earn leisure time. Residents who work 30-39 hours per week are required to perform 10 hours of community service per month, or 2.5 hours per week. The Case Manager must approve the community service site. Each resident must have the community service agency sign the pass and document the time spent. If there is no documentation, or incomplete documentation, then the hours do not count towards the weekly requirement.

Failure to complete required hours per week = <u>no leisure passes that week</u>. Hours must be completed PRIOR to the leisure pass.

H) Confiscation

Personal items left unattended in common areas will be confiscated/discarded. Items purchased without prior permission will be confiscated and stored until you leave. To obtain confiscated items that are permissible within the program, **you must write a request slip** to the Staff on Duty (SOD).

**If you have food outside of your allowed bins it will be discarded. If it does not fit it cannot remain in the refrigerators or pantry area.

I) Contraband

Contraband is 1) any item that has been altered from its intended state or purpose; 2) any item that is explicitly not permitted in certain areas of the house; 3) any item that is illegal to possess or use; 4) any item that exceeds the total amount of which you are allowed to possess; 5) any other item deemed by the PA Department of Corrections, the Bureau of Community Corrections, the PA Board of Probation & Parole, or Create House to be impermissible on facility grounds. (See page for list of contraband)

Contraband items will be disposed of. Create House CCF will not hold, store, mail, or return to you items that are deemed contraband.

Contraband includes, but is not limited to, the following:

- 1. weapons, to include, guns, firearms, knives, scissors, box cutters, ammunition, etc. (real, toy, replica, copy, etc.);
- 2. unauthorized tools, explosives, corrosives, or flammable material (i.e., bleach, aerosols, etc.);
- 3. dangerous or illegal substances to include synthetically manufactured drugs;
- controlled substances that are non-reported, non-prescribed, or outdated, as defined by the Controlled Substance, Drug, Device and Cosmetics Act, 35 Pa. C.S.A. §780-101 (April 14, 1972, P.L. 233, No. 64), and drug paraphernalia;
- items that are meant for ingestion (to be placed in mouth and swallowed or smoked) that are not labeled, labeled improperly, whose ingredients are not listed in English, or that are otherwise unidentifiable;
- 6. backpacks, bags, or lunchboxes with metallic parts, zippers, or multiple compartments and/or have hidden compartments;
- 7. articles of clothing that cannot clear the metal detector (this does not include outerwear such as jackets or coats);
- 8. metal cooking/eating utensils, metal tools, glass bottles, glass jars, oil/fragrance bottles (this does not include canned food, cooking pots, or cooking pans that are metal);
- 9. personally, owned unauthorized electronic/electrical items such as:
 - a. televisions;
 - b. electronic cigarettes/vaping devices
 - c. SIM card(s) not installed in a device;
 - d. hand-held video games;
 - e. video game consoles (Xbox, Play Station, Wii, etc.);
 - f. media players (DVD, VHS, Blu-ray, etc.); and
 - g. DVDs, CDs, Blu-rays, VHS tapes, Cassette tapes, Video Game Cartridges, etc.
- 10. loose smoking tobacco, loose chewing tobacco, and rolling papers;

- 11. materials, literature, photographs, clothing, graffiti, and other items containing language or images relating to pornography, obscenity, nudity, drugs, alcohol, gangs, or containing language or images that are offensive to another person's sex, race, religion, sexual orientation, or gender identity;
- 12. cash or currency in excess of **\$100**;
- 13. **another individual's** identification cards, social security cards, social services cards, or credit/debit/charge cards;
- 14. clearly marked property or materials belonging to another resident;
- 15. facility issued or personal items otherwise approved but altered from their original approved condition;
- **16.** intoxicating beverages, intoxicants, or materials used in fermentation, **excessive amounts of perishable items/food;**
- 17. bodily fluids and hazardous waste;
- 18. items not approved for mail delivery to the resident or not approved for a visitor to introduce;
- 19. any article/document specifically prohibited by state or federal statute, Department policy, or regulation **that would be used to perpetrate fraud. (i.e., Uniform Commercial Code);**

Residents are to be dressed in <u>appropriate</u> attire at all times, and must be dressed and/or bathed for the day by 0800.

Bathrobes may be required over sleepwear at the discretion of staff. Residents are NOT to appear on the main floor wearing the clothing they slept in. **Shoes must be worn at all times on the Main Floor**; you may wear slippers on the 2nd Floor only. <u>At no time should a resident be walking around the house in socks</u>. Flip flops are only permitted for the shower, and slides are only permitted on the 2nd floor.

Tank tops may only be worn on the second floor and/or for sleeping. You cannot sleep without a shirt.

The following are **prohibited**:

- Clothing promoting alcohol or drugs
- Clothing with offensive language or pictures

- Clothing promoting gang culture
- Clothing that does not adequately cover your backside
- Pants must be worn pulled up so that underclothes are not showing
- Tank tops (without a shirt over them)
- No baseball caps, hats or durag/stocking caps.
- No clothing with animated illustrations, cartoons or child like imaging.

We understand that weight fluctuates, and as such, clothing becomes tighter or looser. If your clothes do not properly fit you, you need to decide to have appropriate clothing brought in. You may also write a request slip to consult with the Case Manager for assistance.

You are NOT permitted to obtain new piercings or tattoos while in the program.

I also Understand that while I am residing in CREATE House, CCF (Community Correctional Facility) I shall NOT participate in medical, pharmaceutical, or cosmetic experiments.

K) Electronics

The following electronic devices are permitted in the facility: cell phones, tablets, laptops, iPods (or similar music players). No GAMING electronics are allowed. All electronics must be checked for safety by staff before you can use it in your room. For your convenience, we have a facility computer (laptop and iPad) with internet access for job searching/applications, housing searches, public benefits applications, etc. You are NOT permitted to connect to Facebook or other social media sites on the facility computer. You are NOT permitted to connect to YouTube or other video sites on the facility computer. You <u>MUST</u> sign an electronics agreement prior to using your devices in the facility. Included in this agreement is the right of staff to search through your device at any time. You <u>MUST</u> provide any passcodes upon being asked – this means that you either verbally tell staff your code, or you write it down. You are NOT permitted to enter the code yourself when asked for it. Devices may be confiscated at any time for security purposes, and no devices are permitted to be held by the resident during a restriction. You are NOT permitted to take photos, record video or FaceTime from inside the facility. This is grounds for permanent confiscation.

L) Employee Offices

Residents are not permitted in any office at any time without staff permission. Residents are **NEVER** permitted in the House Manager/Monitor's Office. We ask that you not dwell near the office door or hallways and respect the privacy of staff in their communication with each other and with residents. Always stand behind the red line and ask to approach the House Managers Office.

M) Entrance/Exit

Residents are to use the front door for entering and exiting the house. Alternate routes will be demonstrated to use in case of an emergency. All doors are locked from the outside and monitored for your safety.

Residents are not permitted to open any outside door for anyone at any time.

Only staff may open the doors. If you leave the building, make sure that the door is locked behind you for the safety of others.

In the case of a severe emergency and the Create House property is not accessible all reentrants must report to Hogar Crea Women's Center located at 1409 Pembroke Rd. Bethelehm PA 18017.

N) Finances

All employed residents are required to submit their paychecks to the SOD upon receiving them.

<u>Court Costs</u> – Make sure you are keeping up with your established payment plan with Parole.

O) Household Chores and Duties

Chores are completed daily for the smooth operation of the house. Assigned chores may not be exchanged for favors, money, cigarettes, etc.

Chores will be completed in the morning once you have had your breakfast and must complete before 0800 so we may attend morning meetings.

You will be given a weekly chore list to be completed by all in your dorm room.

DUMPSTER – All trash must given to staff or have staff authorization to approach the dumpster. No loitering around the dumpster. "Dumpster Diving" is strictly prohibited.

If you work you must still do your share of daily cleaning. Failure to comply will result in loss of leisure passes.

P) Intimate and Dating Relationships

No sexual activity of any kind, or any contact that can be construed as sexual, is permitted at Create House CCF. This includes snuggling, hugging, hand holding, etc.

and pertains to contact between residents and between staff and residents. In addition to experiencing the major environmental transition from incarceration to fur, you are also learning to live.

During early recovery, it is recommended that you avoid new intimate relationships during the first-year post-prison. For those of you already in an established relationship, we encourage you to examine that relationship as you respect yourself and your recovery. These are issues that may be uncovered during your mental health treatment and your substance abuse treatment.

Q) Inventory

The Resident Inventory List outlines very specifically the types of items that are permitted at Create House CCF, and the quantities. If at any time you need you update your inventory (e.g., replace an empty shampoo bottle, soap) or swap out your inventory (e.g., exchange shorts for jeans), you must complete a Bring In/ Drop Off Slip **at least 24 hours in advance**. You must specifically list the items you will be bringing in or having dropped off, and have the slip approved by the SOD. Once the items are brought into the facility, both you and SOD must sign receipt of the items. You will then bring your hygiene upstairs, or else bring clothing downstairs to trade.

R) Kitchen and Meals

Create House CCF provides 3 meals a day, breakfast, lunch and dinner. Breakfast is at 0700-0800 hours, lunch is at 1200-1300 hours and dinner is 1700-1800 hours. No outside food or snacks are allowed in the facility.

If a reentrant is not in the facility within two hours of a meal being served they should not sign up for the meal.

Besides regular meals we offer: vegetarian, diabetic and non-pork meals. It's your responsibility to let your case manager know if you have any food restrictions. If you do not let a case manager know you have a dietary preference, a regular meal will be assigned to you. If you have any food allergies please let case management/security staff know immediately so they can give you a religious diet request slip to complete.

Also, is any reentrant having food allergies such as shellfish, dairy, peanut, etc. please let staff or your case manager know so you can complete a diet accommodation form for alternate meals.

Each new reentrant will be assigned a cup and utensils to use for meals. These are your responsibility to wash after your meals and store in your bedside dresser. There is \$1.00 cup replacement fee and a \$5.00 utensil replacement fee.

Vending machines are available 24/7 in the community room.

S) <u>Knives</u>

Knives are kept locked in a cabinet and must be signed in and out by staff. Use of all knives is monitored by staff.

T) <u>Laundry</u>

There is a cost to use the washer or dryer. The use of liquid, chlorine bleach is not permitted. Towels, washcloths, bed linens, blankets, and pillows are supplied. It is the responsibility of each resident to launder their own linens weekly.

* You are **NOT** allowed to cost/share loads of us with another reentrant at any time.

* No Powder Detergent is allowed inside the facility and is considered contraband.

Linens must be washed weekly. If a reentrant is indigent please see a case manager to receive funds to operate the washers and dryers.

U) <u>Mail</u>

The SOD will distribute mail to the reentrants Monday through Friday after 3:00 PM. All mail and/or packages received must be opened with SOD present. If you are not available at the appropriate time to receive mail, use the Chain of Command to acquire your mail.

All reentrant correspondence needs to be requested in writing and will be available for staff, reentrants and their correspondent.

NO UPS or FEDEX deliveries are allowed. Only small regular mail boxes will be allowed. All large boxes will be returned to sender.

Postage stamps can be obtained by asking your case manager or center director. A maximum of 6 postage stamps can be requested per month. No reentrant mail will be held.

Mail between Create House CCF and institutions (jail, prison, CCC, CCF, inpatient substance abuse treatment/ rehab, inpatient psychiatric facility, etc.) is strictly prohibited. You must obtain permission from both your parole officer and/ or the DOC in order to establish communication with someone in another facility.

V) Passes (Outings)

Leisure Passes (outings) are a privilege that must be earned. In order to qualify for a pass, you must have demonstrated responsibility through maintaining employment, volunteering on a regular basis, and/or attending educational programs. All residents are expected to be involved in community meetings when in-house, and attending and participating in all clinical recommendations and activities as they are scheduled for you and with you.

A pass must be approved by the Case Manager in advance of the outing. If you are taking a pass with family, all of the family members must be approved in advance by the Case Manager. If you take a pass with unapproved visitors, your passes may be revoked and may include a loss of additional privileges.

Curfews, Leisure Time and Furloughs

Curfew

•Reentrants are required to abide by curfew whether at the Center or on

furloughs.

• Curfews are established by the Counselor and/or Center Director and are

dependent upon the resident maintaining an acceptable adjustment.

• A reentrant must secure and maintain approved, full-time (> 32 hours per

week), viable employment in order to be eligible for a later curfew.

• The maximum curfew is 8:00 p.m. With the exception of employment, all

reentrants must be in the center between the hours of 8:00 p.m. and 7:00

a.m.

• Reentrants curfews, community leisure and furloughs are determined by

the Planner assigned jointly by the Counselor, Parole Agent and Center Director.

Furloughs

• To qualify for furloughs a SIP/SDTP reentrant must have a responsible member of the community as a sponsor who is willing to have the

reentrant spend furlough time in his/her residence. The furlough residence must be the SIP/SDTP home plan. Parolees may have furloughs approved by their Parole Agent.

• A home furlough investigation will be scheduled by the Region II Office of Community Corrections. The sponsor and residence must be approved, as well as anyone else residing at the residence.

• Furloughs may be taken only at a location approved for that specific reentrant.

• Any reentrant on furlough status who calls off work sick, must return to the Center or see a doctor and provide a sick certificate.

• Furlough longevity and curfew limits are based on program achievements

and may not conflict with the reentrants' overall program plan. Curfews

shall never exceed 11:00 p.m.

• Parole furloughs will be approved contingent on positive adjustment and

appropriateness by the Counselor, Parole Agent and Center Director.

If you take a pass with undisclosed individuals, your passes will be revoked.

Passes may be used for shopping, dining out, local sightseeing, visiting parks, etc. You may not leave the counties in the Allentown Parole district while on a pass without prior approval from your Parole Officer.

If you are unable to visit family or friends while in the community accommodations can be made inside the facility for visitors on your approved visiting list. Visitors must be approved by the case manager and parole and you are allowed visits at the facility Monday through Sunday from 0900-1700 hours.

W) Personal Belongings

Please be advised that Create House CCF is in no way responsible for personal items lost at the facility. Each reentrant is given one padlock upon intake to secure any personal belongings and safeguard them from loss or theft. Please remember to lock any valuables at all times.

You have 15 days to remove any personal belongings and medication you may have left behind, regardless of the reason. It is your responsibility to decide WITH THE CASE MANAGER OR PROGRAM SUPERVISOR to pick up any remaining belongings. Upon 5 days post-discharge, your items will be disposed of. Pick-ups may only occur on weekdays between the hours of 9:00 AM and 5:00 PM.

Items left at the facility upon a resident absconding will donated/destroyed after 48 Hours.

X) Personal Hygiene

All residents are expected to maintain personal cleanliness. **Daily bathing is required.** All hair grooming occurs in bathrooms or bedrooms only. Haircutting, hair coloring, or any other hair processing is not permitted on facility grounds. Showers and sinks can not be running if you're not showering/bathing. You will be sanctioned and may be responsible for damages caused.

Any indigent reentrant who cannot afford basic hygiene supplies (soap, shampoo, toothbrush, toothpaste, comb) will be given these items. Please see case management if you are in need.

Y) Request Slips

All requests for upcoming appointments, housing, transportation, passes, visits, phone calls, etc. must be turned in to the Case Manager **24 hours in advance.**

Weekend staff will only honor pre-approved requests.

Z) Restrictions

Breaking or disregarding rules will result in an Infraction and loss of privileges such as loss of phone or passes.

Continuing to break or disregard rules may also result in added chores, a Learning Experience, a behavior contract, or facility restriction at the discretion of the Program Supervisor and Case Manager.

Restrictions may also be placed upon you by your Parole Officer or the DOC.

To regain lost privileges:

1) Demonstrate a positive, consistent change in behavior;

- 2) Fulfill all restriction goals, assignments, etc. without complaint;
- 3) Maintain quiet and positive interactions with your peers and staff;
- 4) Positive evaluation by Case Manager;
- 5) Positive evaluation by P.O./ DOC for their imposed restrictions <u>only</u>.

AA) Entrance/Exit

Residents are to use the front door for entering and exiting the house. Alternate routes will be demonstrated to use in case of an emergency. All doors are locked from the outside and monitored for your safety.

Residents are not permitted to open any outside door for anyone at any time.

Only staff may open the doors. If you leave the building, make sure that the door is locked behind you for the safety of others.

BB) Shopping

You must have completed your weekly community service in order to receive permission to go shopping. Shopping is once per week for those who are privileged to do so, and includes bringing back food, clothing, and personal items.

CC) Searches

Upon admittance and discharge, a staff person checks all resident belongings. Belts, Jackets and Shoes must be taken off immediately upon entrance. To maintain a drug-free and safe environment, searches will occur randomly. Items being sent out or brought into the facility by a resident or visitor must be checked. Possession of certain contraband, including weapons, illegal drugs, and camera cell phones will result in immediate termination from the program. Searches also consist of pat-downs

Room Searches will be conducted daily and/or upon the request of Staff and/or Parole. All items inside facility can and will be inspected at any time.

DD) Sleeping

Sleeping is not permitted between the hours of 8:00 AM and 8:00 PM without special permission, regardless of weekday, weekend, or holiday. Your time in the program needs to be utilized constructively. If you need something to do during the day, please ask a staff member for suggestions.

WAKE UP time is at 0800 every morning

LIGHTS OUT time is at 2200 every night.

All A/C units must be turned off when you leave your room for the day.

All A/C units must not be utilized during winter months.

EE) Storage

Storage is limited within the facility. All bedrooms are equipped with a wardrobe and a dresser. You are permitted to keep the following items on-site

CLOTHING

1-Belt

- 7- Underwear
- 7- Pairs of socks
- 7- Shirts/tops (includes long

Sleeve and short sleeve)

2- Tank tops (only worn

under other clothing)

7- Pants (includes jeans, sweats,

Leggings)

- 2- Sweaters
- 2- Hoodies or sweatshirts
- 2- Pajamas
- 1-Robe
- 1- Hat/Cap
- 1- Coat or jacket
- 1- Pair winter gloves
- 1- Winter scarf

- 1- Head wrap
- 1- Pair sneakers or tennis shoes
- 1- Pair casual shoes (no flip flops)
- 1- Pair work shoes (specialty)
- 1- Pair slippers
- 1- Pair dress shoes for interviews
- 1- Pair shower shoes

HAIR STYLING

- 1- Hair dryer
- 1- Each brush, comb, hair pic
- 3- Hair accessories (headband, hair tie, etc.)
- 1- Hairspray (non-alcohol)
- 1- Other hair styling product

STATIONERY

- 1- Book of faith
- 3- Leisure books
- 1-9"x12" envelope of paperwork
- 5- Pens or pencils
- 2- Writing tablets or notebooks or

Packs of lined paper

1- Pencil sharpener

MISC.

- 1- Pair sunglasses
- 1- Cell phone
- 20- Unframed pictures

(no nudity, offensiveness, lewdness, drug or alcohol reference, gang reference, or sexual suggestiveness)

To be kept in drawers only.

- 15- Plastic hangers
- 1- Facial cleanser
- 1- Bottle shampoo
- 1-Bottle conditioner
- 1- Bottle body wash or bar of soap
- 1- Pack of 5 or 10 disposable razors (unopened)
- 1- Container shaving cream
- 1- Emory board (nail file)
- 1-Nail clippers
- 1- Container talcum powder
- 1- Box cotton swabs
- 1- Bottle mouthwash (alcohol free
- 1-Container Petroleum jelly

Anything else that is NOT expressly listed is NOT PERMITTED in the facility.

Any extra items, with the exception of hygiene items, will be promptly disposed of.

Extra hygiene items may only be kept for current items that are running low, and only in the quantities listed. Create CCF is not responsible for your personal belongings.

No substitutions will be made for the items permitted in the facility (For example, counting an extra hoodie and one sweater as the 2- sweater quantity.)

(FF) Telephone/Cell Phone

The facility phone number is 610-694-0700

Using this phone for personal calls is a privilege. There are no calls permitted during Blackout, except for ONE CALL at Intake to notify loved ones of your whereabouts. Phone calls must be requested through the Facility Phone Sign-Up Sheet. All personal calls will be limited to 15 minutes at a time.

You may choose to make business calls from this phone, Monday through Friday between 9:00 and 5:00. Again, you must sign up on the Facility Phone Sign-Up Sheet.

You are to turn in your cell phone to staff for inspection upon return to the facility.

Residents who do not have a cell phone may sign up for a government-issued phone through SafeLink Wireless, Assurance Wireless, Life Wireless, ReachOut Wireless, or Budget Mobile once it is approved by the Case Manager so that you can check in with the SOD while out in the community.

You must call in **every three hours** while on a pass/outing and anytime you move from one location to another. You must also call in to report issues that may delay your return to Create House You must call from landlines whenever possible, to verify your changes in location.

We cannot accept collect calls.

Phone calls from institutions such as jails, prisons, substance abuse treatment centers, CCCs, CCFs, etc. are not permitted without approval from State Parole.

Cell phones are a privilege and can be banned for misuse.

(GG) Working

All employable residents are encouraged to seek full time employment opportunities to support independent housing. Any restrictions imposed by PBPP are supported by Create house CCF. While we do not impose general sanctions governing work shifts, it is your responsibility to get to and from your place of employment safely. Note that public transportation in and around Freemansburg/Bethlehem areas are only available with Lanta Bus schedules; you may be walking quite a distance, depending upon the location of your employment.

Once you receive an offer for work you must complete the BCC "**EMPLOYMENT REQUEST**" form to get authorization to start working. NO one is allowed to work before getting approval. We encourage all out-of-area residents to be mindful of personal safety; if we feel that your safety is at risk, Create House CCF reserves the right to restrict your work shifts to those available to public transportation.

COMPLIANCE WITH COURT

Residents are expected to communicate all legal appointments and requirements to staff so that we can assist you in meeting all of your requirements.

TOOLS OF THE ENVIRONMENT

1) **Learning Experience**: An assignment given to the resident to help his develop an improved learning of negative behaviors. Learning Experiences (L.E.'s) must be approved by the Case Manager and the Director/Program Supervisor. An L.E. may be a written assignment, a loss of privileges, a change in status, or any other task appropriate for the situation. The purpose of the L.E. is to help the person become more aware and teach a new way or better way to handle inappropriate behaviors.

2) **Behavior Contract**: A contract between a resident and staff that he is going to follow the rules and exhibit appropriate behaviors. Any violation of the contract will result in the request for a Parole Conference and/or request to have the resident removed unsuccessfully from the program. Behavioral Contracts are completed on official Behavioral Contract Forms, and signed by the resident, Case Manager, and Director/Program Supervisor.

PROCEDURE FOR WEEKLY STAFF REQUEST SLIPS

1. Staff request slips need to be completely filled out in detail.

2. The request should be completed as early as possible, no less than 24 hours in advance.

- 3. Request slips must be submitted through the Chain of Command.
- 4. Staff will address the request by the close of business (1630 4:30pm) the next day.

5. Residents may request a copy of any request slip submitted, either prior to receiving an answer, or afterwards.

Examples of appropriate requests:

- ✓ To notify staff of any upcoming appointments, emergencies, personal matters, etc.
- ✓ To go to the store for the week
- ✓ Medical concerns
- ✓ Maintenance issues
- ✓ Community service requests

WHEN IN DOUBT, WRITE IT DOWN!

MORNING MEETING STRUCTURE

Morning Meeting - Morning Meeting occurs Monday through Friday from 10:00 a.m. Morning Meeting will also be held on weekends unless advised otherwise from a Staff Member. All residents who are present in-house are required to attend. If you work you do not have to attend the meeting unless you chose so.

<u>COVID - 19</u>

During the pandemic the facility may be locked down at any time.

Follow the BCC rules for Demobilization and rules under certain phases of re-opening.

** You MUST wear a face covering (cover nose and mouth) in all common areas at all times. Failure to comply may result in an infraction and Black out time.

Sanitizing the area where you sleep is mandatory on a daily basis.

<u>PREA</u>

A copy of CREATE House, CCF PREA report, audit, and policy can be found at: <u>https://www.hogarcreapa</u>.

CREATE House, CCF/ Handbook Receipt Acknowledgement Form

This reentrant handbook has been established for your understanding of the policies, practices, and procedures of CREATE House, CCF. It is important to read this entire handbook. We reserve the right to make changes at any time without notice and to interpret these policies and procedures at the discretion of the organization.

It is your responsibility to read the reentrant handbook. Then sign, date, and acknowledge all rules and policies in the handbook.

You agree to keep this manual in your possession during your residence and to update it whenever new information is provided to you. You acknowledge that this manual remains the property of CREATE House, CCF.

By signing below, you acknowledge that you have read and understood the policies outlined in this employee manual. You agree to comply with the policies contained in this manual and to read and understand any revisions to it and be bound by them. Any questions regarding this handbook can be discussed with your case manager or director.

Reentrant Name: (PRINT)

Reentrant Signature: (SIGN)

Case Manager Signature:

Date :